

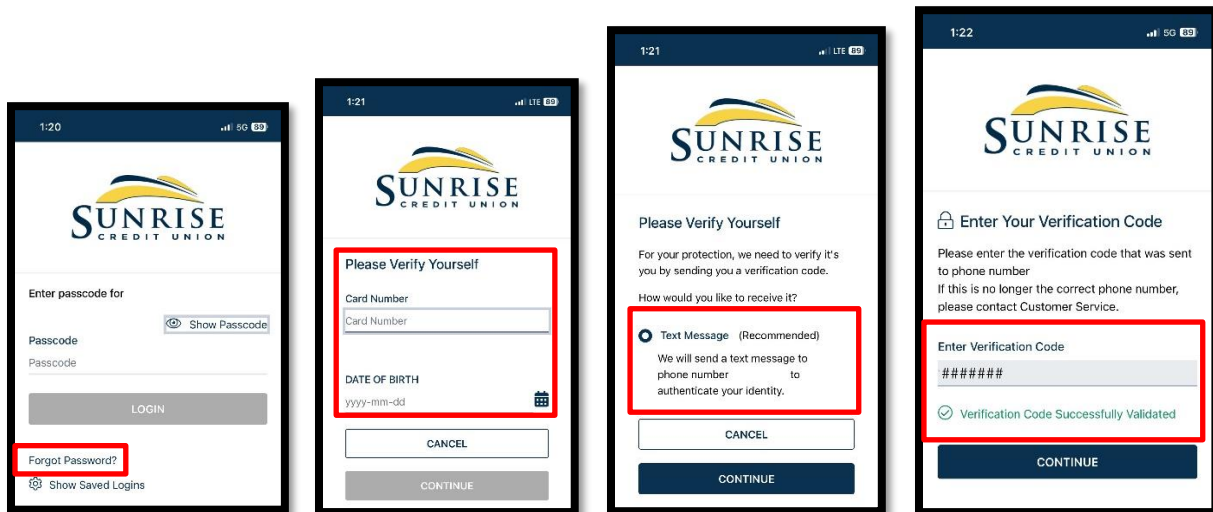


Self-Serve MemberDirect password reset is here!

Conveniently reset your online banking password anytime in the Sunrise Lite App or in your Online Banking portal.

To reset your password yourself, simply follow the steps below:

- 1.) Click “forgot password” in the Sunrise Lite App or in your Online Banking Portal.
- 2.) Fill out the required fields to verify your identity.
- 3.) Complete the two-factor authentication and input the text message code.



Sunrise staff are still available to assist members with MemberDirect password resets in-branch or over the phone.

Please contact your Sunrise branch with any questions regarding MemberDirect password resets.